My client, Shahida Rahman, is an Author, and the Director and Secretary of Perfect Publishers Ltd, which has been a publishing company since 2005. She published her first book through Perfect Publishers Ltd, and this was when the company was born. She is 42 years old and is a mother of 4 children. Shahida uses computers to deal with online enquiries and to publish books from all over the world. Furthermore, she also produces the royalty statements for each book twice yearly. Aside from this, she has little experience with computers. Shahida generally uses a computer for research, social networking and reading the news. Every book is outsourced to an Editor and a Cover Designer. When the book is fully edited and formatted to the right specifications, they return the ready to print files to Shahida, who sends the books off to print. They track the books and their details manually using a database on an Excel Spreadsheet. Currently, it is difficult to keep all the data up to date and it is rather disorganised. Shahida would like to be able to look up a book/number of books in the system by using the details, such as the Author/Title/Date etc. She would also like the new system to link this database with information about the royalties of each book, and when they are needed to be paid every six months. The system could send an email to her, updating her about these. Shahida also wants the system to be able calculate the royalties by using the details given by the user.